



## Warranty Booklet

Phone: 803-534-1900

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[www.paragonbuilderssc.com](http://www.paragonbuilderssc.com)

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# Home Warranty Agreement

Purchaser: \_\_\_\_\_

Address (including lot number and subdivision, if applicable): Address.....

At Paragon Builders, we are committed to quality and customer satisfaction. As such, this document outlines the available warranty services and timing of such services provided. This Warranty Agreement is applicable to work that will be performed after the home is completed, the final walk through has occurred, and the closing has taken place.

Note: Within the first fourteen (14) days immediately following the closing, you should contact Vincent Heyward 803-387-5487 regarding all warranty issues. After the expiration of this 14-day period, all warranty claims must be submitted in writing through the use of our Warranty Claim Form, which is available at [www.paragonbuilderssc.com](http://www.paragonbuilderssc.com) or at our office located at 324 St. Paul Orangeburg, South Carolina. The Warranty Claim Form must be complete, as multiple forms will not be accepted. As such, we encourage you to be as thorough and specific as possible.

Upon receipt of the Warranty Claim Form, a representative from Paragon Builders will contact you to schedule a home visit. Once the home visit has been completed, we will notify you, in writing, as to whether the issue is covered under this Warranty Agreement.

Coverage: Within one (1) year from the date of closing, this Warranty Agreement covers the following :

- Electrical wiring
- Piping and plumbing system
- HVAC unit
- Nail heads & Squeaks in Subflooring (one time visit)
- Cracks from caulking and in crown molding (one time visit)

This Warranty Agreement does not cover, including not limited to:

- Household appliances
- Components covered under a manufacturer's warranty
- Small cracks in brick, tile, cement, or drywall
- Sprinkler system
- Damages resulting from normal "wear and tear" or the neglect of the purchaser

You hereby agree to promptly notify Paragon Builders of any covered defects and give us access to the premises to inspect the defects. Failure to allow Paragon Builders an opportunity to remedy and access the premises will release Paragon Builders from the obligation to repair the warranty items. If you make two (2) appointments and do not show for the appointments or cancel on the day of the appointment,

then Paragon Builders is released from the obligation to repair the warranty items \_\_\_\_\_  
(purchaser's initials).

You must submit all warranty claims before the expiration of this Warranty Agreement, which expires  
one year from the date of closing 1/22/17 \_\_\_\_\_ (purchaser's initials).

You also acknowledge that Paragon Builders has informed you of your ability to purchase a more  
inclusive Residential Warranty from an independent company. Paragon Builders does not recommend  
any particular company and encourages you to research this matter if you desire extended  
coverage \_\_\_\_\_ (purchaser's initials).

## **For emergency warranty issues:**

Roof Leaks – Please cover the roof area that exposed to the weather

Plumbing Leaks – Please go in front your driveway to the water off valve to stop water coming into house.

Call Paragon Builder at 803-534-1900 during normal business hours (M-F 9am – 5pm) or after business hours please email us at [info@paragonbuilderssc.com](mailto:info@paragonbuilderssc.com)

**ONLY THE HOMEOWNER CAN CONTACT PARAGON BUILDERS ABOUT WARRANTY ISSUES IN THE FUTURE!!!!**

## House Maintenance Checklist

Our House Maintenance Checklist is designed to help new homeowner(s) aware of the monthly, quarterly, fall, spring, and Yearly house inspections that need to be performed during the year. This checklist is a reminder for homeowners' tasks like changing the HVAC filters, cleaning off the roof, and caulking around window sills.

Tasks on this checklist are tasks that the new homeowners will be responsible while owning this new home. Homeowners may forfeit warranties if proper maintenance not maintain. You can request a house maintenance checklist from our office at 324 St. Paul Street Orangeburg, SC 29115 anytime during your homeownership. Paragon Builders normal business hours are Monday – Friday 9am through 5pm.

## Tasks to be done after closing

- Go to Post Office to fill out Change of Address form
- Apply for new Driver's License with your new home address
- Apply for the 4% property tax rate at Florence County Property Tax Office